Javier Torres

Business Systems Analyst · Manufacturing & Supply Chain Operations

Milwaukee, WI · (414) 614-7960 · javiertorres@outlook.com · linkedin.com/in/javiertorres1 · javitorres.net

PROFESSIONAL SUMMARY

Business systems analyst with 20+ years (since 2001) in manufacturing and supply chain data: ERP systems (SAP, NetSuite), inventory control, master data, reporting, and process automation. I find the broken process behind a recurring error, then put the right fix in place, whether that is a process change, a report, or a tool. Track record includes roll-level barcode traceability, automated data synchronization across subcontractor sites, and applications that replaced week-long manual workflows with instant answers. Fluent in English and Spanish, with 15 years supporting plant floor and subcontractor staff directly.

SKILLS

- **ERP & Data Systems:** SAP ECC 6 / SAP HANA, NetSuite (SuiteQL, Saved Searches), SQL Server, SSRS, Microsoft Access, FoxPro, Winshuttle, Jira, Zendesk, advanced Excel (macros, pivot tables, dashboards)
- **Data & Analysis:** SQL query development, data migration and reconciliation, Master Data Management (MDM), GS1 GTIN and barcode compliance, country of origin data, inventory variance analysis, cycle counting and ABC classification, exception and control reporting, forecasting
- **Process & Project:** process mapping and redesign, root cause analysis, requirements gathering, SOP development, user acceptance testing (UAT), training design and delivery
- **Manufacturing & Supply Chain:** inventory control, production scheduling, work order and consumption reconciliation, lot and roll-level traceability, recall readiness, subcontractor and vendor coordination
- **Systems & Infrastructure (self-directed, home lab):** Linux administration, multi-node Proxmox / KVM virtualization, Docker, 80TB+ storage, segmented pfSense network, WireGuard VPN, HAProxy and Cloudflare Tunnel routing, automated HTTPS certificates, Nextcloud
- **Languages:** English and Spanish (fluent), used professionally for training and daily coordination with subcontractor staff

PROFESSIONAL EXPERIENCE

Inventory & Supply Chain Analyst | Golden Pet Brands, Richfield, WI **Jan 2025 – Present**

- Reconcile hand-written production and consumption records for every operation line against NetSuite, correcting whichever side is wrong so batch, lot, and work order data stays accurate and audit-ready.
- Investigate material variances by tracing lot movement through bins and work orders, identifying where usage was mis-posted, and correcting documentation to match what was physically produced.
- Rebuilt daily data validation using SuiteQL queries and Saved Searches to work around an ERP configuration with no API access, surfacing duplicate entries, leftover balances, and mis-posted consumption before month-end.
- Designed and directed LISA (Live Inventory & Supply Analytics), a self-initiated desktop toolkit that runs saved SuiteQL queries live through my own logged-in NetSuite session, using existing permissions with no API or IT changes required. It covers work-order reports (production, first grind, packaging), a paperwork checker that compares paper lot records against NetSuite, and ticketing that keeps each problem attached to its work order. A lot trace that takes minutes in NetSuite takes seconds. I set the requirements and workflow rules; an AI coding agent wrote the code under my direction.
- Built a macro-driven Excel review tool that flags entry errors, leftover balances, and batch inconsistencies, replacing a manual page-by-page check.

Data Engineer | Medline Industries, Libertyville, IL (Remote) **May 2022 – Aug 2024**

Hired as Programmer / Analyst; title changed with job family reclassification.

- Owned the daily Build & Gather process that consolidates item-change data from multiple systems for upload into SAP: ran the 4:00 PM release, stayed on for after-hours recovery, and traced recurring upload errors to their root cause, fixing either the business rule or the code behind it.
- Partnered with developers on a bot-driven customer setup workflow: a bot extracted request details from a shared mailbox, my program enriched them with the required table and field lookups, and the output generated a Winshuttle template that created the customer in SAP on a schedule, eliminating the manual lookups that previously consumed staff time.
- Created and led “Intro to SQL,” a training program built on the division’s own data as a running scenario, delivered as written documentation, a chaptered video series, and live webinars; raised self-reliance across the team.
- Wrote SQL queries against SAP HANA for teams throughout the division and served as the division’s informal SQL resource; administered Zendesk accounts and access control.

Master Data Management Analyst | Medline Industries, Northfield, IL (Remote from Mar 2020) **May 2019 – May 2022**

- Designed and directed a web-based Country of Origin application, built start to finish remotely with a developer: requirements, user interface, database structure, workflow rules, automated notifications, escalation for overdue requests,

and full testing. Cut response time from over a week to instant where data was on file, eliminated manual email coordination between Government Sales and product managers, and saw adoption across departments company-wide.
- Led a company-wide barcode cleanup: verified that every Medline item carried a Medline barcode matching its box art and that GTIN assignments met GS1 standards. Resolved US barcodes being reused by the Canada team by establishing separate barcode buckets for US, Canada, and other markets so it could not recur.
- Automated a monthly license-expiry report that took roughly 16 hours of manual work, replacing it with a SQL Server stored procedure that runs in minutes. Narrowed the data pull from three years of license history to only the customers expiring next month, then applied the licensing team's rules automatically: license-type coverage, exclusion notes, licenses shared across many accounts, and 18-month sales activity.
- Wrote SOPs by shadowing each team member and presenting the documented process back to the team; produced chaptered training videos and webinars for the Country of Origin application.

Programmer / Analyst | Medline Industries, Northfield, IL **Jan 2018 – May 2019**

- Modernized legacy FoxPro reporting by writing stored procedures against SAP HANA that reproduced the existing DBF output exactly, including documented legacy defects, so downstream systems saw no change. Removed the exclusive-file-lock outages the old process caused and cut processing time.
- Tested and debugged 300+ Winshuttle scripts for the SAP 5.0 to ECC 6.0 upgrade, tracing failures to renamed or relocated fields and correcting and retesting each script so automation was ready at go-live. Also built and scheduled SSRS reports for multiple departments.

Business Process Analyst | Medline Industries, Mundelein, IL **Nov 2009 – Jul 2017**

- Led the redesign of fabric inventory control across 5 subcontractor sites in Mexico and the US, moving the division from a single annual physical inventory to a daily barcode cycle-count discipline: assigned every fabric roll a unique ID, barcoded warehouse slots and work areas, and captured cut recaps in the scanner so any roll could be traced to the purchase order it produced, establishing recall-ready traceability where none had existed.
- Moved cycle counting from a full day every Thursday to a few specific slots counted each morning, using A/B/C classification to focus on the highest-demand fabrics. Accuracy improved enough that the annual physical inventory in Mexico was eliminated.
- Built a cycle-count dashboard consolidating subcontractor progress toward projected production, top fabrics gained and lost, performance trends, and an accuracy score. Cut the weekly production meeting from 60 minutes to 30 and surfaced problems the old report hid.
- Helped select and implement a quoting system for the Cubicle Curtains business: evaluated solutions, spent a month in a war room learning it, documented how each subcontractor actually built the product (often differently), and configured products into it before handoff.
- Cut the time to receive data files from Mexico from 2 days to 3 hours with shared collaboration tools, then replaced them with microservers at each subcontractor site (15 separate desktop data files consolidated into 5 local hubs) and an overnight Robocopy synchronization job that reduced transfer errors.
- Automated goods-receipt variance correction: a program detected where US shipment quantity and Mexico receipt quantity disagreed, generated the correction file, and a Winshuttle script posted it automatically instead of by hand.

Production Scheduler | Medline Industries, Mundelein, IL **Nov 2007 – Nov 2009**

- Scheduled made-to-order production for subcontractors in Mexico against line capacities, creating production orders in SAP, coordinating daily in Spanish, and serving as backup for the in-house FoxPro inventory control system, the entry point into the programming work that followed.

Owner | The STUFF Networks LLC, Milwaukee, WI **2006 – Present**

- Small technology services business: troubleshooting, home and small office networking, web design and hosting, and computer instruction for clients who could not otherwise afford help.

Data Analyst | Reliable Plating Works, Inc., Milwaukee, WI **2005 – 2007**

- Designed and maintained Access databases for production inspection, lab, and polishing data; handled Windows Server administration and English/Spanish interpreting between plant workers and HR.

Earlier Experience: Data Entry Clerk, Credit Solutions S.C., Milwaukee, WI (2003 – 2004) · Master Data Analyst, Medline Industries, Mundelein, IL (2001 – 2002)

Career Notes: Jul – Dec 2017, relocated to Puerto Rico for personal reasons; returned to Wisconsin in November 2017 following Hurricane Maria and rejoined Medline in January 2018. Aug 2024 – Jan 2025, voluntary career break; began at Golden Pet Brands in January 2025.

EDUCATION & PROFESSIONAL DEVELOPMENT

High School Diploma | South Division High School, Milwaukee, WI · Medline coursework in SAP, FoxPro, Microsoft Access, and Excel (basic through advanced)